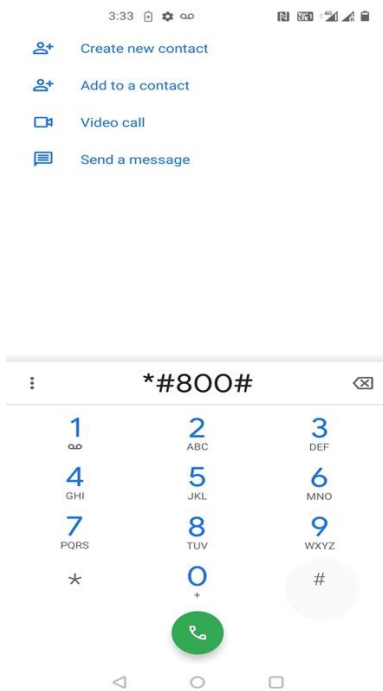
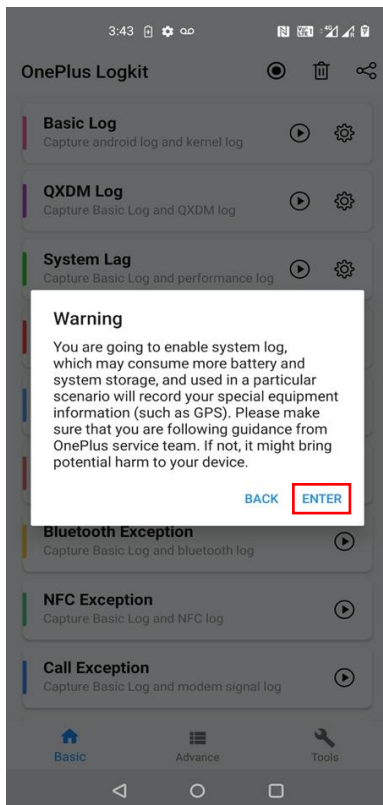


How to capture Logs on you Nord

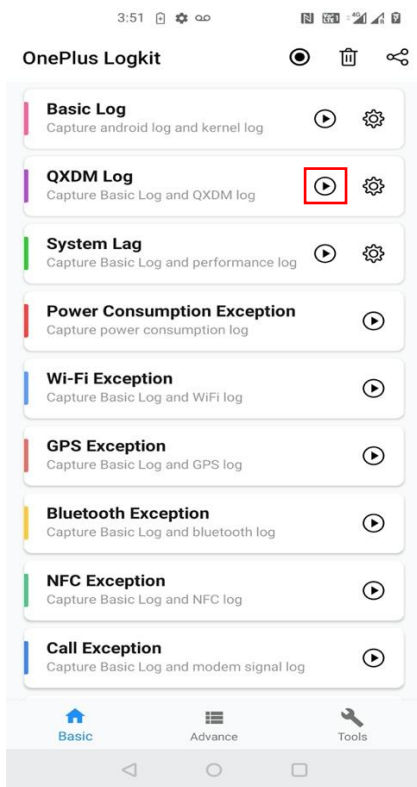
1. Open dialer and enter `*#800#`



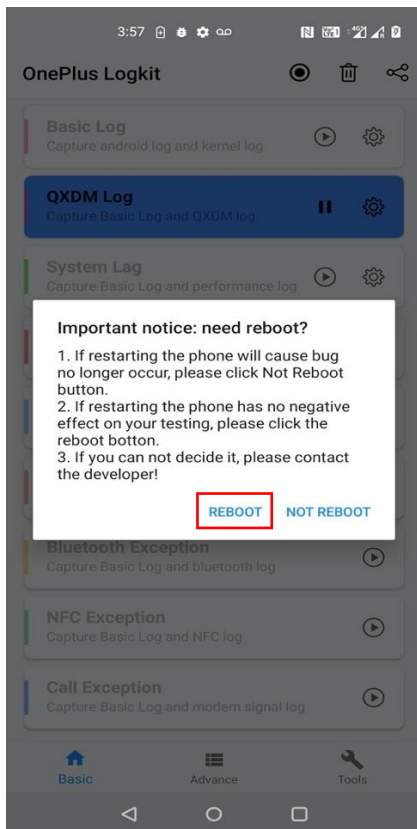
2. Tap on enter



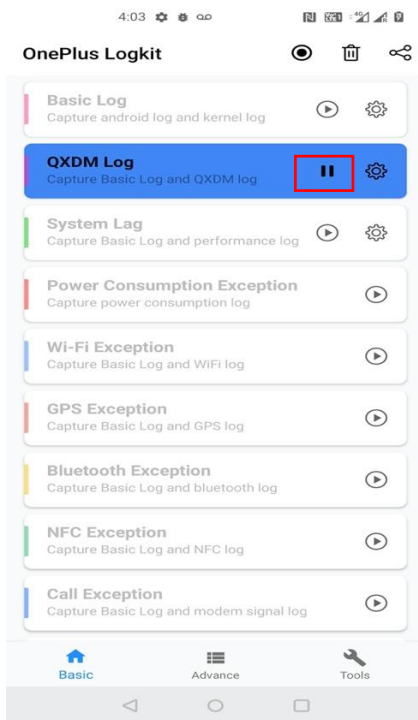
3. Tap on the play button according on your issue module.
*For Network related logs please record QXDM Log



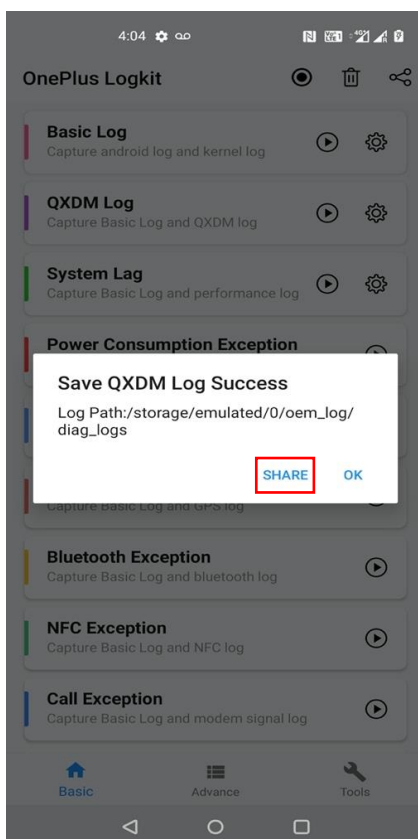
4. Tap on Reboot



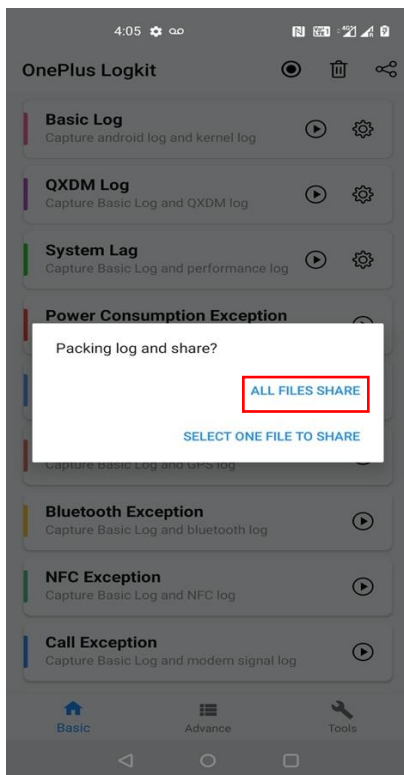
- Now the logs are recording, you can reproduce the scenario which is causing the issue.
- After the issue has been reproduced dial `*#800#` and stop recording the logs.



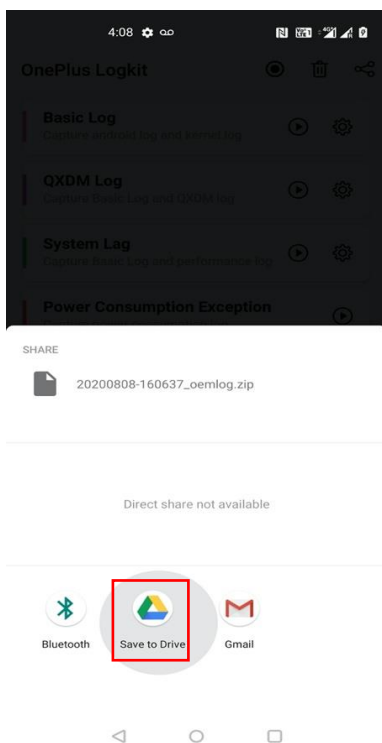
- Wait for a pop up as below, and tap on share



8. Tap on ALL FILES SHARE



9. Tap on save to drive.



10. Wait for the log to upload and share it with us.